

CLD TRAINING

CONCEPT LEADERSHIP DEVELOPMENT

PERSONNEL SKILLS-SUPERVISORS BAKERSFIELD, CA

DECEMBER 12-14, 2023 | FEBRUARY 20-22, 2024

 (760) 848-9683

 Laura@cldtraining.com

 Hosted By:

Controlled Response Institute
2321 Perseus Court
Bakersfield, CA 93308

Class begins at 0800

POST Course #
1354-12441-23

STC Certification #05432777

DETAILS

- POST Plan IV
- 24 Hour Training
- Multiple Dates
- \$375 Tuition
- Easy Online Registration
- Phone Assistance Available

REGISTER

Visit : www.cldtraining.com
and click on "Courses" to
register and pay for *Personnel
Skills-Supervisors* course.

Call: Cell (760) 848-9683 for
additional course or
registration questions.

OVERVIEW

Students will be instructed in facilitator led discussions including effective performance documentation and meaningful personnel evaluations, how to speak and write the language of performance, clearly communicating expectations to personnel, providing effective feedback about performance, common appraisal mistakes, organizational pitfalls, performance accountability and leadership characteristics.

GOAL

This twenty-four hour workshop is designed to provide a contemporary professional growth opportunity for first line supervisors and aspiring supervisors, to explore the various leadership concepts involved with the ongoing appraisal of workplace productivity and personnel performance evaluations. The course addresses the need for supervisors to continuously engage and monitor employee performance related to organizational goals, evaluating proactive problem-solving efforts and effective delivery of law enforcement services to the community.

PRESENTER

LAURA HANLON, OWNER / INSTRUCTOR -CONCEPT LEADERSHIP DEVELOPMENT
Laura Hanlon is a twenty-nine year law enforcement veteran and retired lieutenant from Cathedral City Police Department. She holds a Bachelor of Science degree in Business Management and Administration from the University of Redlands, Ca, and a Master of Arts degree in Public Sector Leadership from St. Mary's College of California. She is a graduate of the Los Angeles Police Department Leadership program, California POST certified Executive Development school and California POST Supervisory Leadership Institute.

HOST TRAINING LOCATIONS

Controlled Response Institute
2321 Perseus Court
Bakersfield, CA 93308

- December 12-14, 2023
- February 20-22, 2024

TUITION \$375